

## GALLANTT ISPAT LIMITED

(Formerly known as Gallantt Metal Limited)

## **QUALITY POLICY**

Gallantt Ispat Limited is committed to achieve maximum customer satisfaction in its steel manufacturing and allied businesses. Our commitment is to never compromise on the safety, compliance and quality of our products and services.

We assure our commitment by -

- Providing consistent product quality
- Delivering Products and Services with 'Zero Defects'
- On-time delivery
- Reduction in wasteful practices
- Continual improvement Quality Management System
- > Compliance with applicable Statutory and Regulatory and other requirements.
- Fulfilling customer expectations.
- Ensuring prevention of failure.
- Developing a capable team of competent employees and providing necessary resources, infrastructural facilities, and congenial work environment.

The Quality System will be monitored, measured, evaluated and enhanced regularly under the Top Management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.

> s/d-C.P. Agrawal Chairman and Managing Director

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